

August, 2018

### **Warranty Terms: Non-Tag Products**

As part of SCR (Engineers) Ltd a company incorporated and registered in Israel, with company number 510728967, whose registered office is at 18 ha'melacha St., Netanya, Israel ("**SCR**") commitment that its products are and will remain free from defects in respect of material and workmanship arising from their normal use and service, and its commitment to customer satisfaction, SCR is offering a warranty against defect in material and workmanship as follows ("**Warranty**"):

This Warranty applies to all SCR's products bearing an SCR issued serial number, excluding products for which SCR issued specific warranty terms (the "**Products**").

#### **General**

Subject to the following, the Warranty for the Products will be 2 years, commencing from the date of installation, provided that an activation of the Products is conducted according to SCR's workbook within 6 months of the date of SCR's Bill of Lading ("**Supply Date**" and "**Warranty Period**", respectively).

The above notwithstanding, in the event that an activation of the Products is not concluded according to SCR's workbook within 6 months of the Supply Date, then the Warranty Period will be counted as of the Supply Date.

During the Warranty period, defective Products will be replaced at no charge. The Warranty Period and terms of this Warranty, will also apply to the new Product provided under this Warranty for the remaining term of the Warranty Period of the original Product replaced.

Following the end of the Warranty Period the malfunctioning Products will be replaced by SCR at the current listed price for a new Product.

#### **Terms**

The Warranty shall not apply in the event that the Products have been damaged by unreasonable use, accident or negligence, or in force majeure event, including but not limited to, earthquakes, drought, fires, tidal waves, floods, unanticipated geological or ground conditions, lightning, or any extreme weather or environmental conditions.

SCR's obligation under this Warranty shall be limited to the replacement free of charge of the Product that has been proved to be defective arising from normal use during the Warranty Period. Any defective Product sent for replacement must be accompanied by detailed information according to the SCR RMA Procedure.

The customer will send the claim first and will notify SCR in advance of the shipment of defective Products. The defective Products will be returned to SCR, unless instructed otherwise by SCR, and only after confirmation by SCR.

Shipment will be at the customer's cost.

It should be noted that, this Warranty is valid on the condition that the Product is used and stored according to SCR's instructions as set out in SCR's instruction manuals and according to the technical limitations as stipulated in SCR's literature or as stated by a representative of SCR.



For avoidance of doubt, the Warranty shall not apply in case of loss or breakage. SCR reserves the right, at its sole discretion, to amend/alter these terms by providing prior written notice of 14 days.